

Dor Aka

Computer Science Student · Seeking a Student / Junior Developer Role

Holon, Israel • [✉ dor.aka.inbox@gmail.com](mailto:dor.aka.inbox@gmail.com) • [🌐 LinkedIn.com/in/d0raka](https://www.linkedin.com/in/d0raka) • [🐙 Github.com/d0raka](https://github.com/d0raka)

ABOUT ME

27-year-old second-year Computer Science student at HIT. I currently work as a Control Room Coordinator at Kavim, where I monitor the company's vehicle fleet and handle faults in real time.

Alongside my studies and work, I independently build personal projects using advanced AI tools and various technologies, including apps, websites, automations, agents and bots.

This approach lets me develop faster, understand the code I produce, and turn ideas into working products.

Seeking a student position in software development or AI, where I can learn and grow through the role and a professional team, and turn my curiosity and skills into real value for the company.

I bring a strong passion for technology, fast self-learning, composure under pressure, personal accountability, and experience training others.

WORK EXPERIENCE

Control Room Coordinator

Kavim · Public Transportation Company

May 2026 – Present

- ◆ Real-time monitoring of the company's vehicle fleet and service continuity across routes.
- ◆ Identifying and handling faults and irregular incidents, coordinating with the relevant parties in the field and across the company through resolution.
- ◆ Reviewing operational reports and data to detect anomalies and maintain service levels.
- ◆ Working shifts in a dynamic, high-pressure environment that requires quick decision-making.

Trainer, Mentor & Customer Support Rep.

Wolt · Tel Aviv

Mar 2023 – Oct 2025

- ◆ Handled customer inquiries in real time, resolved technical issues in the app, and maintained a positive service experience even at peak load, using tools such as Intercom and Slack.
- ◆ Promoted to Trainer & Mentor: delivered in-person training sessions, monitored live conversations, and trained dozens of new representatives.
- ◆ Led small teams of up to 4 people, focusing on uncompromising quality and ensuring each trainee understood the reasoning behind the work.
- ◆ For about 4 months, took part in Operations department projects, including collecting and analyzing data to improve internal processes.

EDUCATION

B.Sc. in Computer Science (2nd Year)

Holon Institute of Technology (HIT)

2025 – Present

Bachelor's degree, currently in my second year.

Advanced Mathematics Preparatory Course

Holon Institute of Technology (HIT)

Mar 2025 – Jul 2025

A 3-month (160-hour) program in advanced mathematics beyond the 5-unit matriculation level, in preparation for the degree.

High School Diploma – Computer Science & Technology

ORT Holon

Sep 2011 – Jul 2017

Full matriculation (Bagrut) certificate.

MILITARY SERVICE

Combat Soldier & Military Driver

Nahal Brigade, IDF

Mar 2018 – Dec 2020

Completed full service as a combat soldier and military driver. Developed teamwork, performance under pressure, personal accountability and strong discipline.

LANGUAGES

Hebrew

Native

English

High proficiency